

Servicing Solutions for Every Industry



Keep Your Business Moving

Remax Doors ensures your doors' performance and reliability with prompt, efficient and high-quality service. With over 25 years of experience, we provide reliable door servicing solutions across Victoria, South Australia and NSW.

Door Brands We Service

We service and repair a wide range of high speed roller doors, including but not limited to:

- › Movidor HS Series Doors
- › Albany Doors
- › Nergico Doors
- › MTI Roll-fast Doors
- › John March Doors
- › Premier Doors
- › Ba2i Doors

Repairs and Breakdown Call-outs

If you require an urgent call-out for a high speed door breakdown, call our offices on 1800 010 221 and select '2' to speak to the Service Team.

Technical Support

With our team of support technicians, and extensive knowledge and commitment to customer satisfaction, we ensure that you get the support you need to keep your high-speed roller doors, sectional doors, and swing doors running smoothly and efficiently.

Preventative Maintenance

Preventative Maintenance is a proactive approach to door servicing, keeping your doors in peak operating condition, and preventing breakdowns. For all high speed roller doors and sectional doors, we recommend a preventative service to be completed at least twice a year.

The frequency and level of maintenance servicing can often vary from site to site, depending on the use and environment of your doors – that's why we recommend scheduling a chat with our team, to find the right door maintenance program for you.

What's included in our Preventative Maintenance Service?

- › Checking motor and controller operation, identifying signs of failure
- › Resetting Limits
- › Checking fault history on each door controller, to note any recurring issues with the motor or controller
- › Checking voltage to door operators
- › Cleaning sensors, wires, cables, and other componentry susceptible to moisture and dirt related damage
- › Complete minor repairs where feasible.
- › Repairing bent windbars, panel beating tracks, re-wiring loose cables, and patching curtains are all examples of minor repairs we can complete within the service timeframe.
- › Checking and tightening fixings
- › Observing wearable parts for wear and tear that could lead to breakdowns. i.e. tension belts
- › & much more

Following each service, the reports from each door will be compiled and sent to you, along with a list of issues and follow up repairs noted from the service. A quotation will be submitted to you to complete the necessary remedial works shortly thereafter.

Additional benefits

In addition to high quality, attention to detail servicing and follow up repairs, signing up to a Remax Doors PM Service program will ensure you also receive priority reactive service, for repairs and breakdowns.

If the PM Service contract is commenced within the first year of installing a Movidor High Speed Door, the warranty for the door will be extended from 12 months, to 3 years.

Parts

For sites looking to be proactive in pre-empting breakdowns and preventing parts delays, it's an excellent idea to keep some stock of critical spares. We can arrange supply and delivery of your manufacturer-quality parts.



Contact Us

1800 010 221

E: info@remaxdoors.com



The Remax Promise



Fast, On Demand Service Call-outs



Local manufacturer of quality parts



Comprehensive Technical Support



Individual, Customised Preventative Maintenance Packages

remax
DOORS™

ENTER WITH CONFIDENCE™
remaxdoors.com

REMAX PTY LTD
A: Nathalia VIC | Rowville VIC |
Lawson NSW | Lonsdale SA
E: info@remaxdoors.com

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or upgrade product specifications without notice.

Contact Us

1800 010 221